



MARINA COAST WATER DISTRICT

11 RESERVATION ROAD, MARINA, CA 93933-2099

Home Page: www.mcwd.org

TEL: (831) 384-6131 FAX: (831) 883-5995

DIRECTORS

JAN SHRINER
President

THOMAS P. MOORE
Vice President

HERBERT CORTEZ
GAIL MORTON
MATT ZEFFERMAN

Agenda
Special Board Meeting, Board of Directors
Board Workshop
Marina Coast Water District
Monday, March 1, 2021, 6:30 p.m. PST

Due to Governor Newsom's Executive Order N-29-20 and recommendations on protocols to contain the spread of COVID-19, staff and Board members will be attending the March 1, 2021 meeting remotely from various locations and the meeting will be held via Zoom conference. There will be NO physical location of the meeting. The public is strongly encouraged to use the Zoom app for best reception.

There may be limited opportunity to provide verbal comments during the meeting. Persons who are participating via telephone will need to press *9 to be acknowledged for comments. Members of the public participating by Zoom will be placed on mute during the proceedings and will be acknowledged only when public comment is allowed, after requesting and receiving recognition from the Board President. Public comment can also be submitted in writing to Paula Riso at priso@mcwd.org by 9:00 am on Monday, March 1, 2021; such comments will be distributed to the MCWD Board before the meeting.

This meeting may be accessed remotely using the following Zoom link:

<https://us02web.zoom.us/j/86991605699?pwd=ZVg3azEwT3JtcWoyY1J5T2pid3RXdz09>

Passcode: 869121

To participate via phone, please call: 1-669-900-9128; Meeting ID:869 9160 5699 Passcode:869121

Our Mission: We provide our customers with high quality water, wastewater collection and conservation services at a reasonable cost, through planning, management and the development of water resources in an environmentally sensitive manner.

- 1. Call to Order**
- 2. Roll Call**
- 3. Pledge of Allegiance**
- 4. Oral Communications** *Anyone wishing to address the Board on matters not appearing on the Agenda may do so at this time. Please limit your comment to four minutes. The public may comment on any other items listed on the agenda at the time they are considered by the Board.*

This agenda is subject to revision and may be amended prior to the scheduled meeting. Pursuant to Government Code section 54954.2(a)(1), the agenda for each meeting of the Board shall be posted at the District offices at 11 Reservation Road and 2840 4th Avenue, Marina. The agenda shall also be posted at the following locations but those locations are not official agenda posting locations for purposes of section 54954.2(a)(1): City of Marina Council Chambers. A complete Board packet containing all enclosures and staff materials will be available for public review on the District website, Wednesday, February 24, 2021. Information about items on this agenda or persons requesting disability related modifications and/or accommodations should contact the Board Clerk 48 hours prior to the meeting at: 831-883-5910.

5. Workshops

- A. [Sexual Harassment Training Provided by Anthem EAP](#)
(Page 1)
- B. [Meet Marina Coast Water District Senior Staff](#)
(Page 16)

* * * * *

6. Marina Coast Water District Groundwater Sustainability Agency Matters

A. Action Item

- 1. [Review Letter to Salinas Valley Basin Groundwater Sustainability Agency \(SVBGSA\) Regarding Proposed Liberty Desalination Project and Consider Submitting to the SVBGSA by Their Next Regular Scheduled Meeting](#)
(Page 17)

* * * * *

7. Return to Marina Coast Water District Matters

8. Staff Reports

- A. [Receive an Update on the Fiscal Impacts to the District due to Covid-19](#)
(Page 21)

9. Informational Items *Informational items are normally provided in the form of a written report or verbal update and may not require Board action. The public may address the Board on Informational Items as they are considered by the Board. Please limit your comments to four minutes.*

A. General Manager’s Report

B. Counsel’s Report

C. Committee and Board Liaison Reports

- | | |
|-----------------------------------|------------------------------------|
| 1. Water Conservation Commission | 6. M1W Board Member Liaison |
| 2. Joint City-District Committee | 7. LAFCO Liaison |
| 3. Executive Committee | 8. JPIA Liaison |
| 4. Community Outreach Committee | 9. Special Districts Association |
| 5. Budget and Personnel Committee | 10. MCWD/SVBGSA Steering Committee |

10. Board Member Requests for Future Agenda Items

11. Director’s Comments *Director reports on meetings with other agencies, organizations and individuals on behalf of the District and on official District matters.*

12. Adjournment *Set or Announce Next Meeting(s), date(s), time(s), and location(s):*

Regular Meeting: Monday, March 15, 2021, 6:30 p.m.

Marina Coast Water District
Staff Report

Agenda Item: 5-A

Meeting Date: March 1, 2021

Prepared By: Rose Gill

Approved By: Derek Cray

Agenda Title: Sexual Harassment Prevention Training Workshop

Staff Recommendation: Staff recommends Sexual Harassment Prevention Training every two years as per state mandated training requirements.

Background: Assembly Bill (AB) 1661 requires local agency officials must complete sexual harassment prevention training, just like any other public employee. The training must occur within the first six (6) months of taking office or from date of hire and thereafter every two (2) years.

The training must be at least two (2) hours, include information regarding the federal and state statutes prohibiting harassment; the remedies available to victims of harassment; and practical examples to instruct the official in the prevention of sexual harassment, discrimination, and retaliation.

Discussion/Analysis: AB 1661 aims to create uniformity, to improve health and safety, and to establish clear rules with respect to appropriate conduct in the workplace. It is also the intent to minimize loss in revenue to local agencies associated with settlement claims for sexual harassment.

As a benefit of MCWD's Employee Assistance Program (EAP), the District receives up to eight (8) hours annually of complementary training for its employees on a wide variety of topics. The EAP contracts with the Anthem Blue Cross and they will be presenting tonight's workshop.

Attachment: Presentation slides



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Learning Objectives

- Legal definitions, court cases and liability guidelines
- "Gray areas" of harassment
- Why victims don't report offenses
- Why supervisors must take action
- Strategies for monitoring behavior and responding effectively
- Remedies available to harassment victims

Anthem EAP

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Disclaimer

In the interest of training and education about sexual harassment, it is possible that examples of harassment offered by the trainer or participants might include language or phrases that you find offensive.

If so, please feel free to speak up since the goal here is to educate about what is and is not appropriate in the workplace.

Anthem EAP

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Why Is Sexual Harassment An Important Workplace Issue?

- Impact on work environment and/or relationships
- Company policy and legal requirements
- Organizational liability
- Negative publicity

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Sexual Harassment Statistics And Trends

- 11,364 filed with the EEOC in 2011
- Men filed 16.3% of those complaints
- 60% of female employees and 20% of male employees report having experienced sexual harassment
- 90% of victims don't report the harassment
- 83% of high school girls and 79% of high school boys report some experience of sexual harassment

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Important Regulations and/or Laws

- U. S. Constitution
- U. S. Civil Rights Act of 1964
- Title VII et seq.
- U. S. Supreme Court decisions
- EEOC - EEO Guidelines, 1980
- Organizational policies

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Federal Definition of Sexual Harassment

Under the EEOC guidelines as amended by Section 1604.11 of title VII of the Civil Rights Act of 1964, sexual harassment is defined as:

- Unwelcome verbal or physical conduct of a sexual nature constitutes sexual harassment when...
- Submission to such conduct is made implicitly either a term or condition of an individual's employment;
- Submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting the individual; or
- Such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive work environment

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Types of Sexual Harassment

Quid Pro Quo

Hostile Work Environment

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Quid Pro Quo

Means "this for that" in Latin

Sexual harassment perpetrated by a higher ranking employee against a lower ranking employee

Characterized by:

- Demands for sexual favors in exchange for an employee benefits or
- Threats of reprisal if requests for sexual favors are not granted

Comprises approximately 5% of sexual harassment cases

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Hostile Work Environment

Sexual harassment perpetrated by an employee, or agent of the employer against another employee

A work environment in which:

- An employee is subjected to verbal or physical conduct of a sexual nature, sexual advances, or requests for sexual favors
- The conduct is unwelcome and
- The conduct altered the conditions of the victim's employment and created an abusive environment

Comprises approximately 95% of sexual harassment cases

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Liability & Responsibility Guidelines

1. Intent vs. Impact

- The impact on the victim is more important than the intent of the harasser
- Can involve third party recipients

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Liability & Responsibility Guidelines

2. Unwelcome Conduct

- Is determined by the recipient of the behavior
- When the recipient did not ask for or invite the conduct
- When the recipient regards the conduct as undesirable or offensive
- Can involve third party recipients of the behavior

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Liability & Responsibility Guidelines

3. "Reasonable Person" Standard

- Is how the courts will judge whether an action is offensive
- Would a "reasonable person" find the conduct objectionable?

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Behaviors That May Constitute Sexual Harassment

- Verbal harassment
- Physical harassment
- Visual harassment
- Sexual Favors
- Retaliation

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Characteristics of Abusive Conduct

- Repetition (occurs regularly)
- Duration (is enduring)
- Escalation (increasing aggression or others become perpetrators with bully)
- Power disparity (the target lacks the power to successfully defend him/her self)
- Attributed intent
- Risk to health and/or safety of the targets

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Some Examples of Abusive Conduct

Obvious and Aggressive Behaviors:

- Abusive, insulting or offensive language
- Behavior or language that frightens, humiliates, belittles or degrades
- Yelling and screaming
- Teasing or regularly making someone the brunt of practical jokes
- Displaying material that is degrading or offending
- Spreading malicious gossip, rumors and innuendo
- Harmful or offensive initiation practices
- Physical assault or unlawful threats

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Some Examples of Abusive Conduct (cont'd)

Subtle and Covert Behaviors:

- Deliberately excluding, isolating or marginalizing a person from normal workplace activities
- Intruding, pestering, spying or tampering with their personal effects or work equipment
- Intimidating through inappropriate personal comments, belittling opinions or unjustified criticism
- Overloading a person with work
- Setting timelines that are very difficult to achieve, or constantly changing deadlines
- Setting tasks that are unreasonably beyond a person's ability
- Ignoring or isolating a person
- Deliberately denying access to information, consultation or resources
- Unfair treatment in accessing workplace entitlements, such as leave or training

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What Abusive Conduct Isn't

Performance feedback

- Constructive criticism
- Clear and consistent performance standards
- Appropriate developmental "stretch" assignments
- Progressive discipline
- Positive confrontation
- Respectful disagreement on issues

Single incidents of incivility or harassment

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Sexual Harassment Costs

- Philip Morris - \$2 million
- Johnson Controls - \$23 million
- Mitsubishi - \$34 million
- Baker & McKenzie - \$3.5 million
- First Asset Management - \$1.75 million
- Toyota - \$190 million

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The Impact of Sexual Harassment

- Physical and emotional stress
- Loss of productivity
- Higher turnover rate
- Loss of morale
- Cost of investigation
- Costly settlements
- Loss of public trust and confidence
- Loss of contracts & grants

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Why Victims Don't Speak Up

- Fear of retaliation
- Fear of getting the harasser in trouble
- Fear of not being believed
- Fear of being blamed
- Fear of embarrassment or having reputation harmed
- Fear of transfer, termination or demotion
- Lack of information regarding sexual harassment
- No guarantee of results

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Suggested Responses

For The Recipient Of The Behavior:

- Tell the offender that s/he doesn't like the behavior and wants it to stop
- Document the incident or behavior
- Notify his/her manager, or the harasser's manager
- Notify Human Resources

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Suggested Responses

For The Harasser:

- Listen openly and remain respectful
- Acknowledge the person's concern and request to stop the behavior
- Indicate a willingness to stop the behavior
- Request further feedback if unintended behavior re-occurs, and confirm desire to work together in a mutually respectful manner

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Suggested Responses

For The Manager:

- Acknowledge the complaint
- Assure the employee that you will take steps to respond to and investigate the complaint
- Ask the employee how s/he would like to see the situation handled
- Never promise complete confidentiality
- Consult with Human Resources
- Follow the organization's procedure for investigation
- Identify and implement appropriate remedies for the recipient of the behavior

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If YOU are Accused of Sexual Harassment

- Recognize that it is a serious matter
- Know your rights
- Obtain professional assistance
- Be completely respectful of complainant
 - ✓ Avoid person, if possible
 - ✓ Do not engage in any behavior that could be perceived as retaliation
- Understand that California laws against retaliation are strong
- Keep it confidential
- Find out about the complaint process
- Be professional throughout process
- Apologize for any inappropriate conduct

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Liabilities: Who, Where, When

By Whom?

- Any employee or manager
- Non-employees engaged in activities endorsed by the employer
- Customers, consultants, contractors and vendors

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Liabilities: Who, Where, When

Where?

- In your office or workplace
- At a customer or client's workplace
- Away from the workplace in a work-related context

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Liabilities: Who, Where, When

When?

- When an activity is directly or indirectly endorsed by the employer
- When an activity is part of the customary work relationship
- During regular and overtime working hours
- During after-hours events or parties

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Legal Definitions of Liability

- "Knew"
- Through formal complaint or court action
- By witnessing the harassment
- By hearing a rumor

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Legal Definitions of Liability

"Should Have Known"

It was openly practiced and well known among employees
It was so common that any reasonable person would have known about it
There was no complaint process
The complaint process was ineffective

Note: Supervisors may be individually liable under FEHA if they participated personally or aided or abetted the harassment by failing to investigate or remedy it.

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Legal Remedies Available to Victims of Sexual Harassment

Under federal and state law, victims of harassment may be entitled to the following remedies:

- Back pay and lost wages
- Hiring, reinstatement and promotion
- Emotional damages
- Punitive damages
- Injunctive relief (reforms within the company to prevent further harassment)
- Attorney's fees and costs
- Administrative fines
- Expert witness fees

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Internal Remedies Available to Victims of Sexual Harassment

- Written reprimand of harasser
- Disciplinary action, probation, suspension, or termination of harasser
- Removal of management authority or duties
- Transfer of harasser or victim

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Steps to Prevent Workplace Harassment and Discrimination

- Establish and communicate a clear policy prohibiting harassment and discrimination in the workplace.
- Establish and follow effective procedures for reporting and investigating complaints.
- Stop all inappropriate behavior (even if no one is complaining about it).
- Respond appropriately and immediately to all complaints.
- Identify and implement appropriate remedies for the victim.
- Set a good example for your employees by modeling appropriate, respectful workplace behaviors.
- Provide on-going/periodic training to all employees in the prevention of harassment and discrimination.

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Addressing Workplace Harassment and Discrimination: Your Organization

What are you doing now?

Company policies and guidelines

Company procedures for reporting complaints

- Limited confidentiality of the complaint process
- Company resources for victims of harassment
- Company officers or personnel to whom reports can be made

Company processes for investigating complaints

Company guidelines and processes for resolving incidents of harassment

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Components of a Sexual Harassment Policy & Complaint Investigation Procedure

Your Organization's Policy and Procedures Should Include:

- Definition of Sexual Harassment
- Prohibited Behaviors and Conduct
- Responsibilities
 - ✓ Employees
 - ✓ Supervisors
 - ✓ Human Resources
- Resolution Procedures
- Discipline
- Confidentiality
- Other Available Procedures
- Administration of Process

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Significant Sexual Harassment Court Cases

US Supreme Court:

- Crawford v. Metropolitan Government of Nashville (January 2009)
- Burlington Industries, Inc. v. Ellerth (June 1998)
- Oncale v. Sundowner Offshore Services (March 1998)

California Supreme Court:

- Department of Health Services v. Superior Court ("McGinnis" 2003)
- Miller v. Department of Corrections (2005)
- Lyle v. Warner Brothers Television Productions (2006)

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Sexual Harassment Case Scenarios

Review Cases

Discuss with your group:

- Imagine the feelings and motivations of the harasser and the victim
- How might these have been resolved at the lowest level?
- Discuss the managers' responsibilities

Debrief

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Resources

Internal

- Supervisors or Managers
- Human Resources
- Legal Department

External

- Equal Employment Opportunity Commission (EEOC)
- Workplace Bullying Institute (WBI)

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Call Your EAP Today!
800-999-7222
 Or go to our website at
AnthemEAP.com
 Login: ACWAJPIA

How EAP Can Help ...

- Face-to-face counseling sessions
- Legal/Financial consultations
- Child/Eldercare consultation & referrals
- Daily life resources
- ID theft recovery
- Free credit monitoring
- myStrength – Health Club for Your Mind
- Let's Talk Depression – A Multi Resource Tool Kit
- Comprehensive website
 - Resources
 - Self assessments
 - Health/wellness library
 - Legal forms

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Questions?

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Or go to our website at
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Login: ACWAJPIA

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Marina Coast Water District
Staff Report

Agenda Item: 5-B

Meeting Date: March 1, 2021

Prepared By: Paula Riso

Approved By: Derek Cray

Agenda Title: Meet Marina Coast Water District Senior Staff

Background: The Marina Coast Water District has five senior staff members who manage the six departments within the District. Each senior staff member will introduce themselves and give a brief background on their department.

Kelly Cadiente, Director of Administrative Services, manages the four members of the Finance department, which includes the Applications System Analyst, as well as the eight members of the Customer Service department, which includes the two Meter Readers.

Patrick Breen, Water Resources Manager, manages the Water Resources Department which includes the Water Conservation Specialist and an intern.

Rose Gill, Human Resources/Risk Administrator, handles all the District's Human Resource needs and is the risk manager in matters relating to worker's compensation, liability and property damage claims.

Derek Cray, Interim General Manager/Operations and Maintenance Manager, manages the Operations and Maintenance department's crew of seventeen.

Michael Wegley, District Engineer, manages the five members of the Engineering department. Mr. Wegley is on leave and will introduce himself at the April meeting.

Marina Coast Water District & Groundwater Sustainability Agency
Agenda Transmittal

Agenda Item: 6-A1

Meeting Date: March 1, 2021

Prepared By: Patrick Breen

Approved By: Derek Cray

Agenda Title: Review Letter to Salinas Valley Basin Groundwater Sustainability Agency (SVBGSA) Regarding Proposed Liberty Desalination Project and Consider Submitting to the SVBGSA by Their Next Regular Scheduled Meeting

Staff Recommendation: The Board of Directors review a letter to the Salinas Valley Groundwater Basin Agency regarding proposed Liberty Desalination Project and consider submitting to the SVBGSA by their next regular scheduled meeting.

Background: *Strategic Plan, Strategic Element 4.0 – Our objective is to build our relationship with the public and local agencies, regional, state, federal, and non-profit organizations. Our strategy in the areas of strategic partners and public affairs is to communicate in a positive way, including active listening and encouraging open discussions, and schedule regular meetings.*

Discussion/Analysis: Staff has composed a letter to be transmitted to the Salinas Valley Groundwater Sustainability Agency (SVBGSA) regarding the proposed Liberty Desalination Project upon review and approval of the Board.

During an Executive Meeting of the SVBGSA held on January 28th a conceptual project was presented by Liberty Utilities. The project contemplates extracting brackish water from the 180/400 Sub-basin of the Salinas Valley Groundwater Basin, conveying it to a proposed brackish water desalination facility, desalinating the water to potable standards, and selling the water to municipal water agencies in the Monterey Bay Area.

After the presentation District Staff expressed support for furtherance of the concept as it was consistent with projects contemplated within the 180/400 Groundwater Sustainability Plan to which the District is signatory as an overlayer of the 180/400 Sub-basin.

The letter (attached) is intended to clarify the commentary as not being policy of the Board of Directors as the project is in its nascent stages and is not at a point where the Board could make any policy decisions regarding its support or otherwise.

Staff's comments were intended to be supportive of the concept of an extraction barrier to halt or reverse seawater intrusion into the 180/400 Sub-basin and not an endorsement of the project proponent and/or the policy of the Board of Directors of the Marina Coast Water District.

If approved this letter would be endorsed by the President and Vice President, and would be submitted to the SVBGSA in time for their next regular scheduled board meeting on March 11, 2021.

Environmental Review Compliance: None required.

Financial Impact: _____ Yes X No Funding Source/Recap: None.

Other Considerations: None.

Material Included for Information/Consideration: MCWD Letter Dated March 1, 2021 to SVBGSA.

Action Required: _____ Resolution X Motion _____ Review
(Roll call vote is required.)

Board Action

Motion By _____ Seconded By _____ No Action Taken _____

Ayes _____ Abstained _____

Noes _____ Absent _____



MARINA COAST WATER DISTRICT

11 RESERVATION ROAD, MARINA, CA 93933-2099

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DIRECTORS

JAN SHRINER
President

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Vice President

HERBERT CORTEZ
GAIL MORTON
MATT ZEFFERMAN

March 1, 2021

Board of Directors
Salinas Valley Basin Groundwater Sustainability Agency
P.O. Box 1350
Carmel Valley, CA 93924

Dear Honorable Directors,

This letter is to clarify comments made by a Marina Coast Water District (District) staff member at the January 28, 2021 SVBGSA Executive Committee regular meeting during Ms. Kim Adamson's presentation of the Liberty Utilities Brackish Desalination proposed project.

As a Groundwater Sustainability Agency that overlies portions of the 180/400 Sub-basin of the Salinas Valley Groundwater basin and who is a signatory to the 180/400 Sub-basin Groundwater Sustainability Plan, the Marina Coast Water District & Groundwater Sustainability Agency's Board is supportive of projects that halt or slow further seawater intrusion into the 180/400 Sub-basin.

We did, however, want to clarify that the Marina Coast Board does not necessarily support or oppose the Liberty Brackish Desalination Project at this time. During the meeting, MCWD staff indicated the District supported this particular project and project proponent. These comments were intended to be interpreted as support of projects that are included in the 180/400 Sub-basin Groundwater Sustainability Plan without endorsement of any particular entity implementing the project such as the Liberty proposal. They were not to be interpreted as a direct support of this proposed project as policy by the District's Board of Directors.

The District's Board is aware of the complexities and unknowns of a project of this size. We know further hydrogeological studies and analyses need to be performed to ensure that this proposed extraction barrier project will reverse the gradient back to its historic flow towards the ocean, and not cause further harm within the Salinas Valley Groundwater Basin.

We also understand the appropriate environmental investigations, assessments, and analyses will need to be performed and presented publicly to ensure all environmental impacts are considered and evaluated properly prior to our Board making any policy decisions regarding support for this proposed project.

We look forward to further participation in any presentations clarifying the conceptual information presented thus far. As always, we believe transparency is the best policy and as this proposed project progresses, we hope any information the SVBGSA obtains will be shared with not only the District but the public as well.

The District appreciates the hard work that the Salinas Valley Groundwater Basin's Directors and staff put into protecting the basin's precious groundwater and we look forward to continued progression and collaboration on solving these difficult challenges.

Sincerely,

Jan Shriner
President
Marina Coast Water District

Thomas Moore
Vice President
Marina Coast Water District

Staff Report

Marina Coast Water District
Staff Report

Agenda Item: 8-A

Meeting Date: March 1, 2021

Prepared By: Kelly Cadiente

Approved By: Derek Cray

Agenda Title: Fiscal Impact of COVID-19 Report

Summary: The Board of Directors requested monthly reports on the possible impact to the District's finances due to COVID-19.

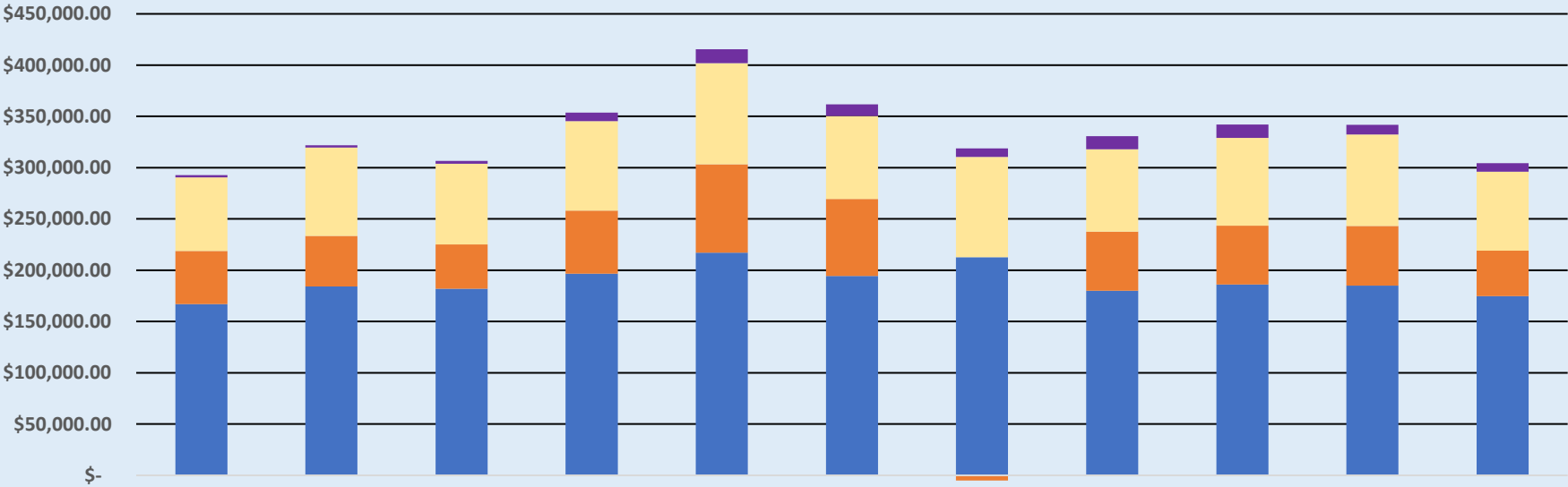
This report includes the following:

- Monthly revenues for the months during the pandemic
- Customer accounts aging information including changes from month to month
- Monthly customer payments comparison for the months March through January of 2019-2020 and 2020-2021

Water revenue for both Central Marina and the Ord Community decreased in January 2021 from 2020 which may be attributable to a dryer January in 2020. Both Central Marina and Ord Community had an increase in revenue in January 2021 from 2020 which is due to the rate increase effective January 1, 2021.

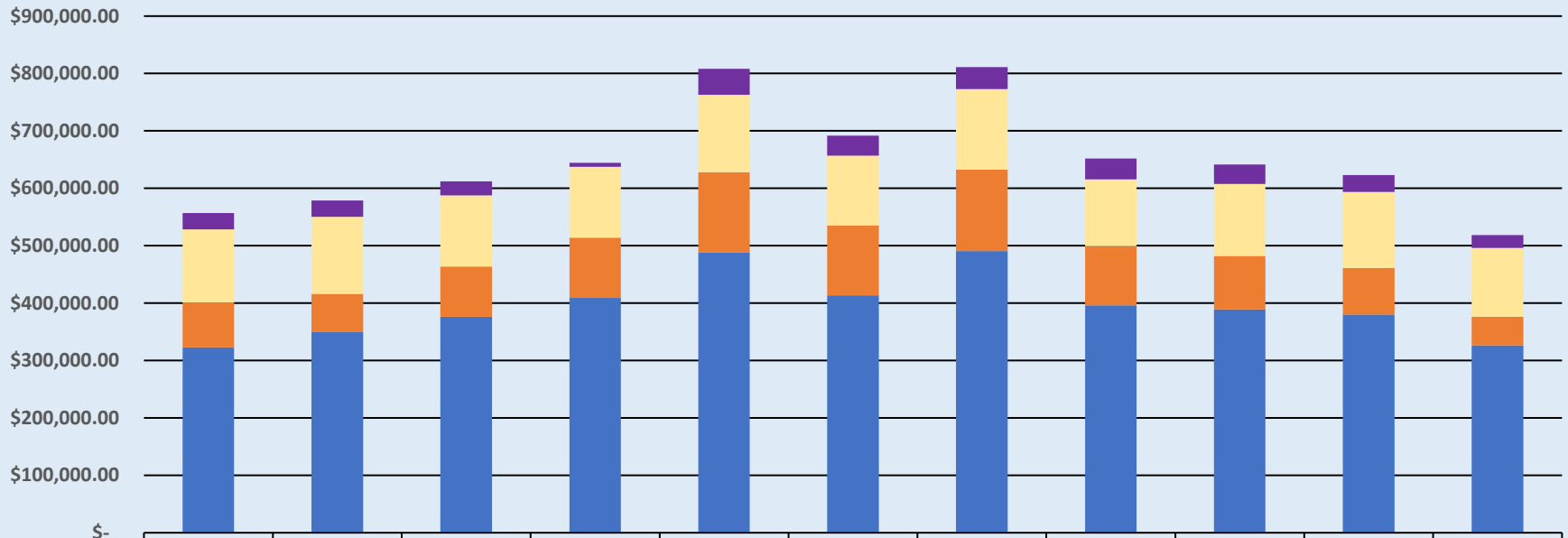
Accounts Receivable balances for both Central Marina and the Ord Community have increased during the pandemic \$84,414 and \$262,735 respectively; however, there were decreases to the Accounts Receivable balances for both Central Marina and Ord Community. Central Marina's \$42,422 decrease is attributable to the District's Customer Service staff working with these customers with large outstanding balances and setting up payment arrangements. Regarding the Ord Community, there are contributing factors other than COVID-19 which have caused the fluctuations of its Accounts Receivable balances such the payment delay from Monterey Bay Military Housing and a growing customer base.

Central Marina Water Revenues March 1, 2020 - January 31, 2021



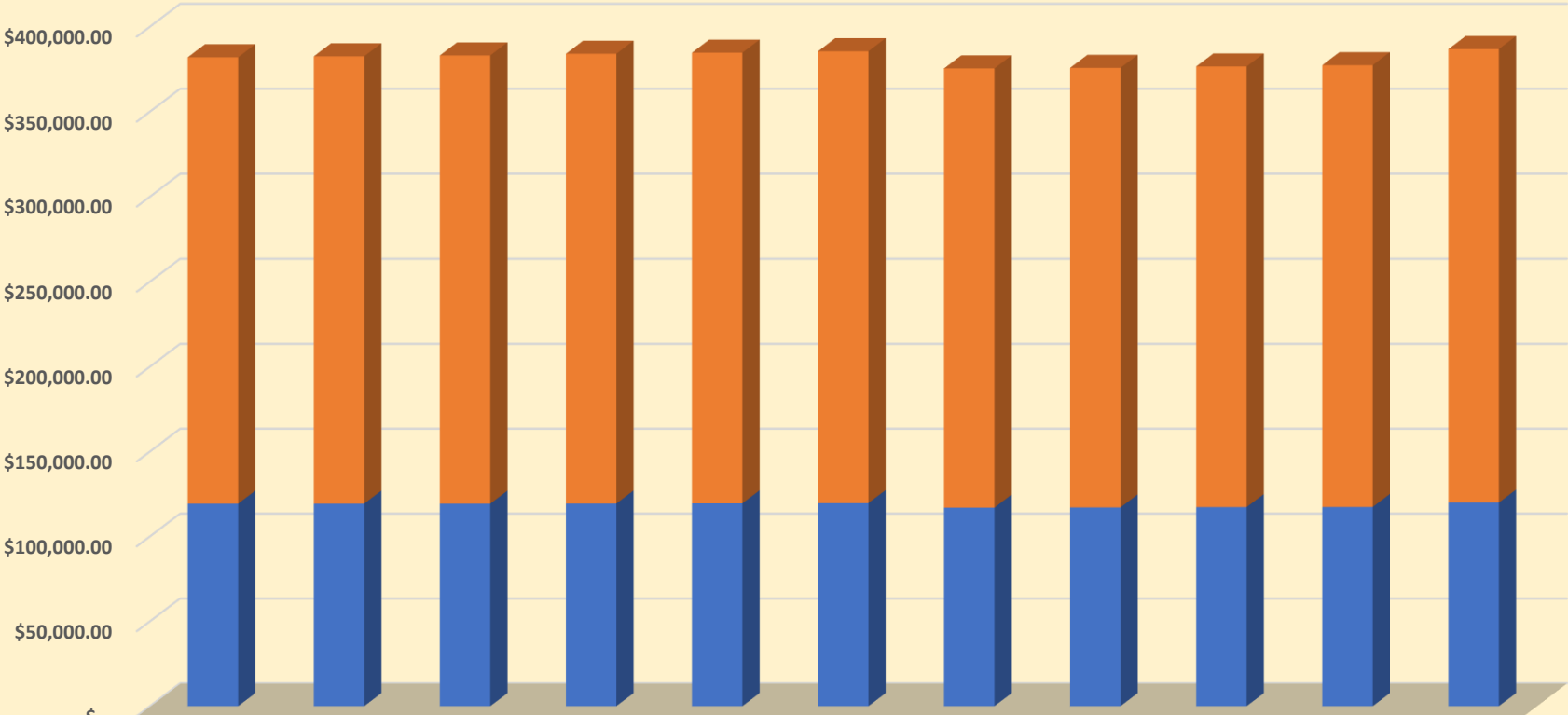
| | March | April | May | June | July | August | September | October | November | December | January |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Government | \$2,082.69 | \$2,199.53 | \$2,681.08 | \$8,375.25 | \$13,586.13 | \$11,344.27 | \$8,345.98 | \$12,749.96 | \$12,877.58 | \$9,536.70 | \$8,384.45 |
| Multiples | \$71,831.26 | \$86,182.79 | \$78,597.85 | \$87,366.97 | \$98,755.54 | \$80,699.32 | \$97,683.09 | \$80,338.00 | \$85,602.05 | \$89,015.05 | \$77,107.91 |
| Business | \$51,839.34 | \$49,101.90 | \$43,414.04 | \$61,302.08 | \$86,073.91 | \$75,076.74 | \$(5,140.09) | \$57,617.31 | \$57,423.10 | \$58,349.34 | \$44,144.90 |
| Residential | \$166,956.53 | \$184,263.74 | \$181,864.34 | \$196,780.25 | \$217,199.72 | \$194,559.93 | \$212,776.78 | \$180,109.42 | \$186,182.81 | \$184,973.62 | \$174,894.00 |

Ord Community Water Revenues March 1, 2020 - January 31, 2021



| | March | April | May | June | July | August | September | October | November | December | January |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Government | \$28,705.32 | \$28,205.14 | \$24,812.12 | \$7,117.78 | \$45,626.05 | \$34,741.52 | \$38,048.94 | \$36,498.97 | \$33,893.68 | \$29,793.26 | \$22,165.90 |
| Multiples | \$127,466.3 | \$134,402.0 | \$123,469.8 | \$123,338.6 | \$134,837.9 | \$121,642.4 | \$140,171.4 | \$116,289.7 | \$125,379.9 | \$132,231.1 | \$119,799.4 |
| Business | \$77,760.83 | \$66,012.14 | \$88,048.44 | \$104,917.1 | \$139,750.2 | \$121,974.1 | \$141,890.0 | \$103,252.8 | \$93,126.92 | \$81,177.36 | \$49,876.33 |
| Residential | \$323,154.9 | \$350,068.7 | \$375,972.1 | \$409,233.6 | \$488,106.1 | \$413,442.6 | \$490,842.8 | \$396,034.1 | \$389,103.1 | \$380,058.6 | \$326,480.6 |

MCWD Sewer Revenues
March 1, 2020 - January 31, 2021



| | March | April | May | June | July | August | September | October | November | December | January |
|------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ■ Ord Community | \$262,703.22 | \$263,249.79 | \$263,784.70 | \$264,722.86 | \$265,196.21 | \$265,921.19 | \$258,470.69 | \$258,684.39 | \$259,313.72 | \$259,998.90 | \$266,944.16 |
| ■ Central Marina | \$119,282.65 | \$119,288.17 | \$119,282.33 | \$119,345.10 | \$119,476.65 | \$119,611.65 | \$116,969.04 | \$117,073.20 | \$117,247.00 | \$117,350.20 | \$119,877.54 |

**MARINA COAST WATER DISTRICT
CUSTOMER ACCOUNTS AGING REPORT
March 9, 2020 - February 9, 2021**

Central Marina

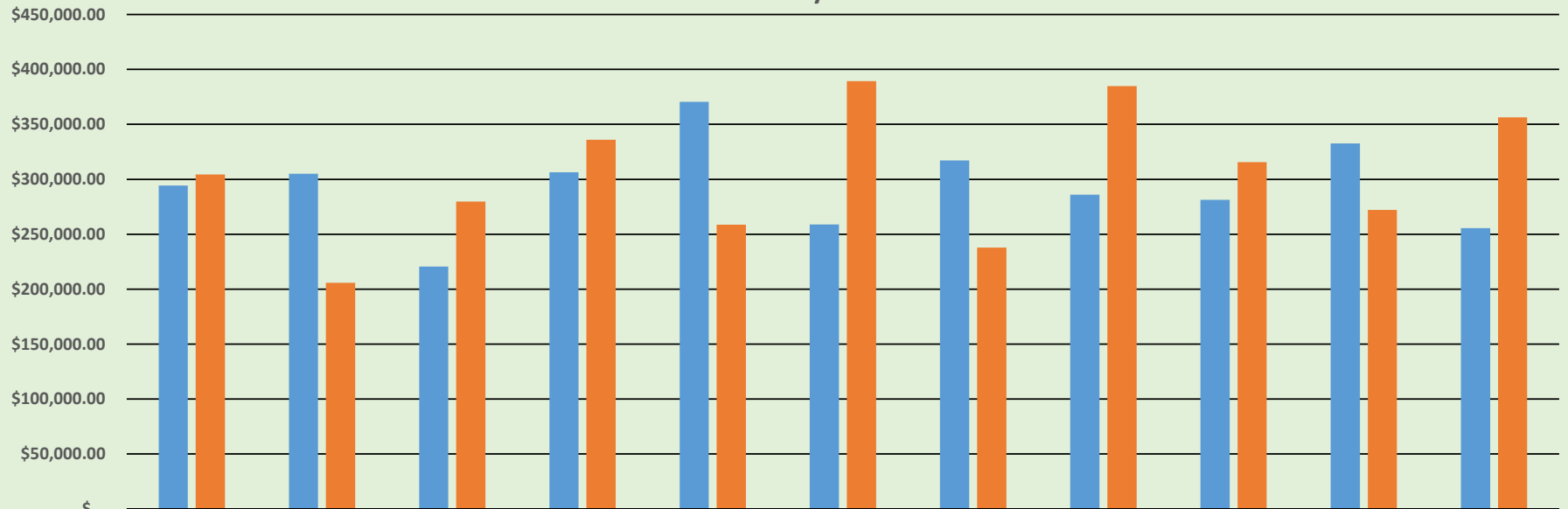
| Aging Date | Balance 30 to 60 Days | Balance 60 to 90 Days | Balance 90 to 120 Days | Balance over 120 Days | Totals |
|-------------------|------------------------------|------------------------------|-------------------------------|------------------------------|----------------|
| 3/9/2020 | \$ 35,543.27 | \$ 3,875.86 | \$ 4,293.09 | \$ 1,611.13 | \$ 45,323.35 |
| 4/9/2020 | \$ 33,044.70 | \$ 18,181.54 | \$ 5,496.77 | \$ 5,547.47 | \$ 62,270.48 |
| 5/9/2020 | \$ 28,890.08 | \$ 20,642.06 | \$ 17,487.23 | \$ 9,091.91 | \$ 76,111.28 |
| 6/9/2020 | \$ 39,927.48 | \$ 25,974.41 | \$ 15,855.18 | \$ 22,165.01 | \$ 103,922.08 |
| 7/9/2020 | \$ 43,632.74 | \$ 22,222.86 | \$ 15,085.37 | \$ 32,877.48 | \$ 113,818.45 |
| 8/9/2020 | \$ 45,054.24 | \$ 29,946.55 | \$ 18,451.47 | \$ 45,986.88 | \$ 139,439.14 |
| 9/9/2020 | \$ 43,548.42 | \$ 24,815.16 | \$ 24,374.86 | \$ 57,567.51 | \$ 150,305.95 |
| 10/9/2020 | \$ 29,226.84 | \$ 28,373.54 | \$ 20,949.76 | \$ 75,844.87 | \$ 154,395.01 |
| 11/9/2020 | \$ 70,822.42 | \$ 16,122.69 | \$ 19,815.89 | \$ 82,391.92 | \$ 189,152.92 |
| 12/9/2020 | \$ 40,444.31 | \$ 30,617.06 | \$ 9,431.04 | \$ 93,752.24 | \$ 174,244.65 |
| 1/9/2021 | \$ 29,660.47 | \$ 23,705.57 | \$ 25,876.15 | \$ 92,917.62 | \$ 172,159.81 |
| 2/9/2021 | \$ 31,396.13 | \$ 17,460.42 | \$ 13,737.57 | \$ 67,143.37 | \$ 129,737.49 |
| April Change | \$ (2,498.57) | \$ 14,305.68 | \$ 1,203.68 | \$ 3,936.34 | \$ 16,947.13 |
| % | -7% | 369% | 28% | 244% | 37% |
| May Change | \$ (4,154.62) | \$ 2,460.52 | \$ 11,990.46 | \$ 3,544.44 | \$ 13,840.80 |
| % | -13% | 14% | 218% | 64% | 22% |
| June Change | \$ 11,037.40 | \$ 5,332.35 | \$ (1,632.05) | \$ 13,073.10 | \$ 27,810.80 |
| % | 38% | 26% | -9% | 144% | 37% |
| July Change | \$ 3,705.26 | \$ (3,751.55) | \$ (769.81) | \$ 10,712.47 | \$ 9,896.37 |
| % | 9% | -14% | -5% | 48% | 10% |
| August Change | \$ 1,421.50 | \$ 7,723.69 | \$ 3,366.10 | \$ 13,109.40 | \$ 25,620.69 |
| % | 3% | 35% | 22% | 40% | 23% |
| September Change | \$ (1,505.82) | \$ (5,131.39) | \$ 5,923.39 | \$ 11,580.63 | \$ 10,866.81 |
| % | -3% | -17% | 32% | 25% | 8% |
| October Change | \$ (14,321.58) | \$ 3,558.38 | \$ (3,425.10) | \$ 18,277.36 | \$ 4,089.06 |
| % | -33% | 14% | -14% | 32% | 3% |
| November Change | \$ 41,595.58 | \$ (12,250.85) | \$ (1,133.87) | \$ 6,547.05 | \$ 34,757.91 |
| % | 142% | -43% | -5% | 9% | 23% |
| December Change | \$ (30,378.11) | \$ 14,494.37 | \$ (10,384.85) | \$ 11,360.32 | \$ (14,908.27) |
| % | -43% | 90% | -52% | 14% | -8% |
| January Change | \$ (10,783.84) | \$ (6,911.49) | \$ 16,445.11 | \$ (834.62) | \$ (2,084.84) |
| % | -27% | -23% | 174% | -1% | -1% |
| February Change | \$ 1,735.66 | \$ (6,245.15) | \$ (12,138.58) | \$ (25,774.25) | \$ (42,422.32) |
| | 6% | -26% | -47% | -28% | -25% |

**MARINA COAST WATER DISTRICT
CUSTOMER ACCOUNTS AGING REPORT
March 9, 2020 - February 9, 2021**

Ord Community

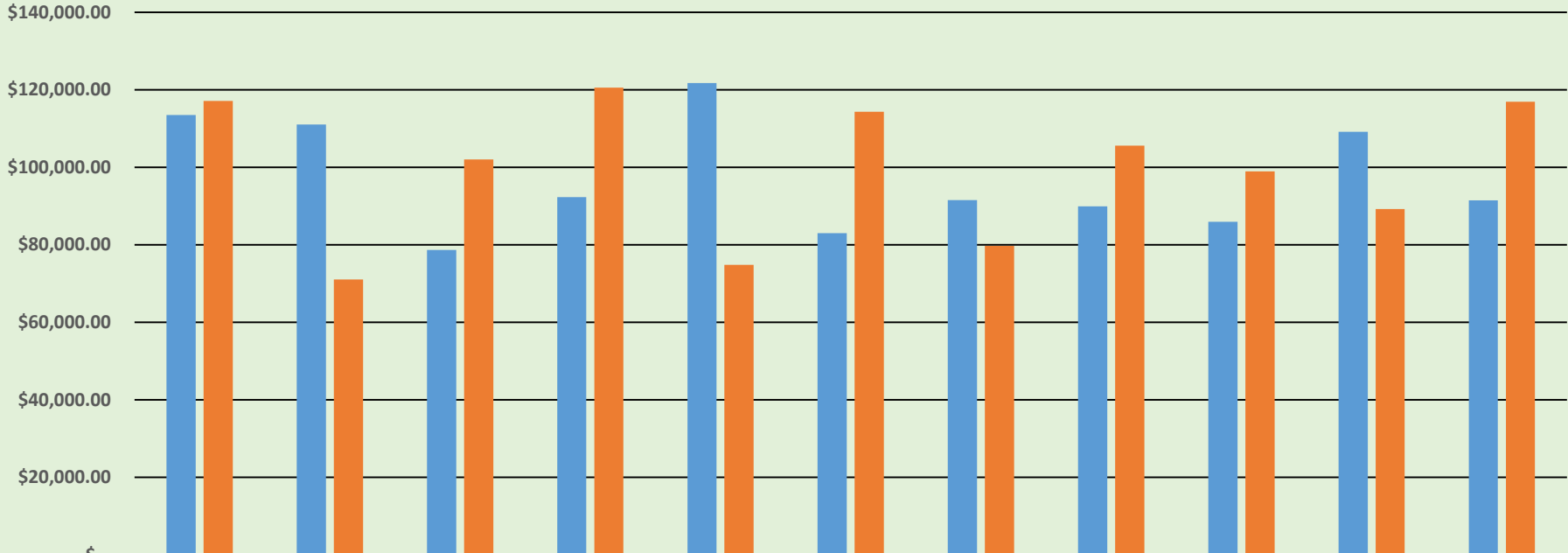
| Aging Date | Balance 30 to 60 Days | Balance 60 to 90 Days | Balance 90 to 120 Days | Balance over 120 Days | Totals |
|-------------------|------------------------------|------------------------------|-------------------------------|------------------------------|-----------------|
| 3/9/2020 | \$ 78,063.43 | \$ 38,972.14 | \$ 27,577.38 | \$ 736,205.62 | \$ 880,818.57 |
| 4/9/2020 | \$ 183,093.08 | \$ 36,958.46 | \$ 34,182.46 | \$ 763,144.50 | \$ 1,017,378.50 |
| 5/9/2020 | \$ 81,034.10 | \$ 50,592.95 | \$ 28,286.58 | \$ 796,635.38 | \$ 956,549.01 |
| 6/9/2020 | \$ 204,477.47 | \$ 36,657.50 | \$ 40,258.61 | \$ 819,592.36 | \$ 1,100,985.94 |
| 7/9/2020 | \$ 73,155.37 | \$ 36,455.57 | \$ 22,504.91 | \$ 846,761.28 | \$ 978,877.13 |
| 8/9/2020 | \$ 110,662.92 | \$ 39,168.25 | \$ 30,354.44 | \$ 861,384.93 | \$ 1,041,570.54 |
| 9/9/2020 | \$ 289,279.76 | \$ 47,257.11 | \$ 26,094.02 | \$ 882,409.83 | \$ 1,245,040.72 |
| 10/9/2020 | \$ 93,320.29 | \$ 47,082.34 | \$ 33,515.20 | \$ 898,474.92 | \$ 1,072,392.75 |
| 11/9/2020 | \$ 115,739.57 | \$ 61,127.13 | \$ 33,281.67 | \$ 920,152.71 | \$ 1,130,301.08 |
| 12/9/2020 | \$ 121,852.36 | \$ 63,221.63 | \$ 36,731.00 | \$ 931,491.63 | \$ 1,153,296.62 |
| 1/9/2021 | \$ 222,545.82 | \$ 32,657.11 | \$ 27,816.88 | \$ 926,666.82 | \$ 1,209,686.63 |
| 2/9/2021 | \$ 97,851.99 | \$ 48,932.56 | \$ 32,264.23 | \$ 964,505.36 | \$ 1,143,554.14 |
| April Change | \$ 105,029.65 | \$ (2,013.68) | \$ 6,605.08 | \$ 26,938.88 | \$ 136,559.93 |
| % | 135% | -5% | 24% | 4% | 16% |
| May Change | \$ (102,058.98) | \$ 13,634.49 | \$ (5,895.88) | \$ 33,490.88 | \$ (60,829.49) |
| % | -56% | 37% | -17% | 4% | -6% |
| June Change | \$ 123,443.37 | \$ (13,935.45) | \$ 11,972.03 | \$ 22,956.98 | \$ 144,436.93 |
| % | 152% | -28% | 42% | 3% | 15% |
| July Change | \$ (131,322.10) | \$ (201.93) | \$ (17,753.70) | \$ 27,168.92 | \$ (122,108.81) |
| % | -64% | -1% | -44% | 3% | -11% |
| August Change | \$ 37,507.55 | \$ 2,712.68 | \$ 7,849.53 | \$ 14,623.65 | \$ 62,693.41 |
| % | 51% | 7% | 35% | 2% | 6% |
| September Change | \$ 178,616.84 | \$ 8,088.86 | \$ (4,260.42) | \$ 21,024.90 | \$ 203,470.18 |
| % | 161% | 21% | -14% | 2% | 20% |
| October Change | \$ (195,959.47) | \$ (174.77) | \$ 7,421.18 | \$ 16,065.09 | \$ (172,647.97) |
| % | -68% | 0% | 28% | 2% | -14% |
| November Change | \$ 22,419.28 | \$ 14,044.79 | \$ (233.53) | \$ 21,677.79 | \$ 57,908.33 |
| % | 24% | 30% | -1% | 2% | 5% |
| December Change | \$ 6,112.79 | \$ 2,094.50 | \$ 3,449.33 | \$ 11,338.92 | \$ 22,995.54 |
| % | 5% | 3% | 10% | 1% | 2% |
| January Change | \$ 100,693.46 | \$ (30,564.52) | \$ (8,914.12) | \$ (4,824.81) | \$ 56,390.01 |
| % | 83% | -48% | -24% | -1% | 5% |
| February Change | \$ (124,693.83) | \$ 16,275.45 | \$ 4,447.35 | \$ 37,838.54 | \$ (66,132.49) |
| | -56% | 50% | 16% | 4% | -5% |

Central Marina Monthly Water Customer Payments March - January



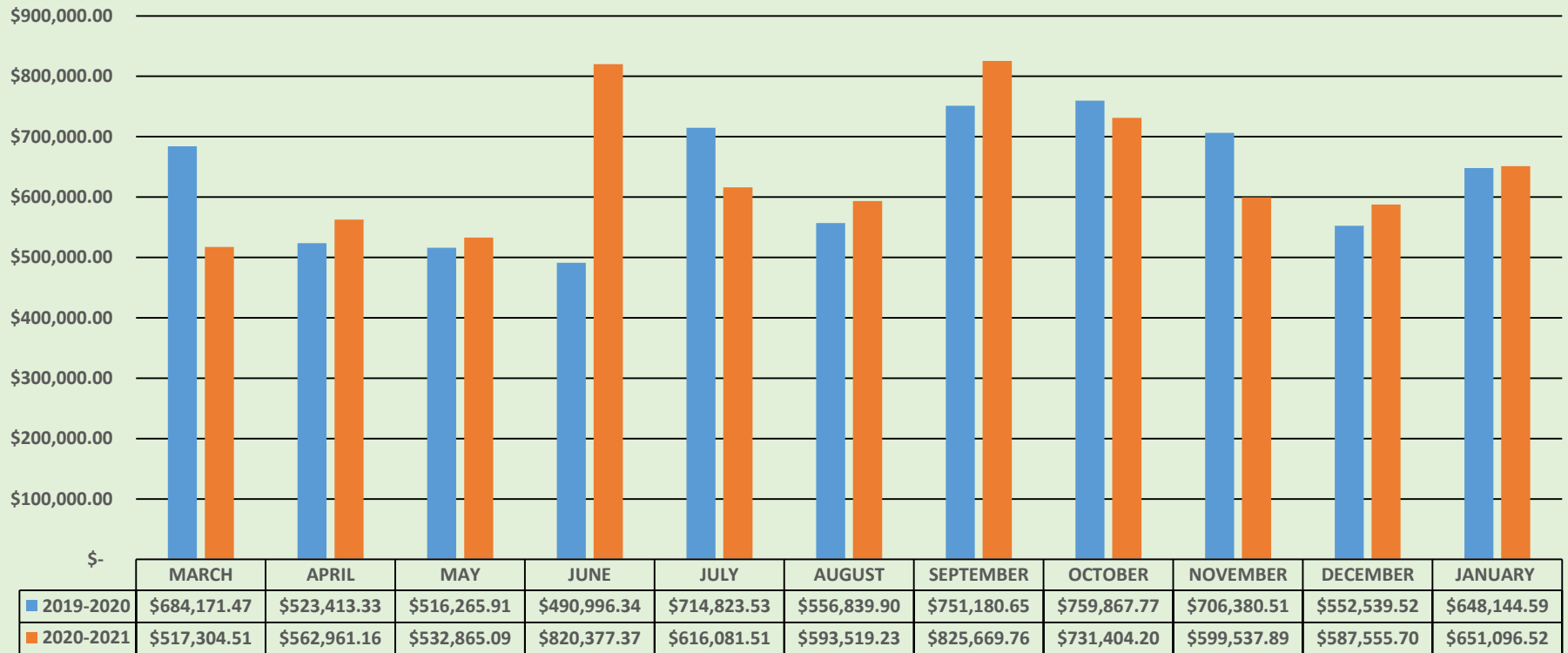
| | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | JANUARY |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ■ 2019-2020 | \$294,231.62 | \$304,984.60 | \$220,497.43 | \$306,334.44 | \$370,460.29 | \$258,997.86 | \$317,274.16 | \$286,059.27 | \$281,204.71 | \$332,530.26 | \$255,466.43 |
| ■ 2020-2021 | \$304,481.44 | \$205,857.18 | \$279,658.56 | \$336,058.35 | \$258,732.93 | \$389,405.03 | \$237,938.05 | \$384,856.48 | \$315,538.23 | \$272,197.64 | \$356,346.91 |

**Central Marina Monthly Sewer Customer Payments
March - January**

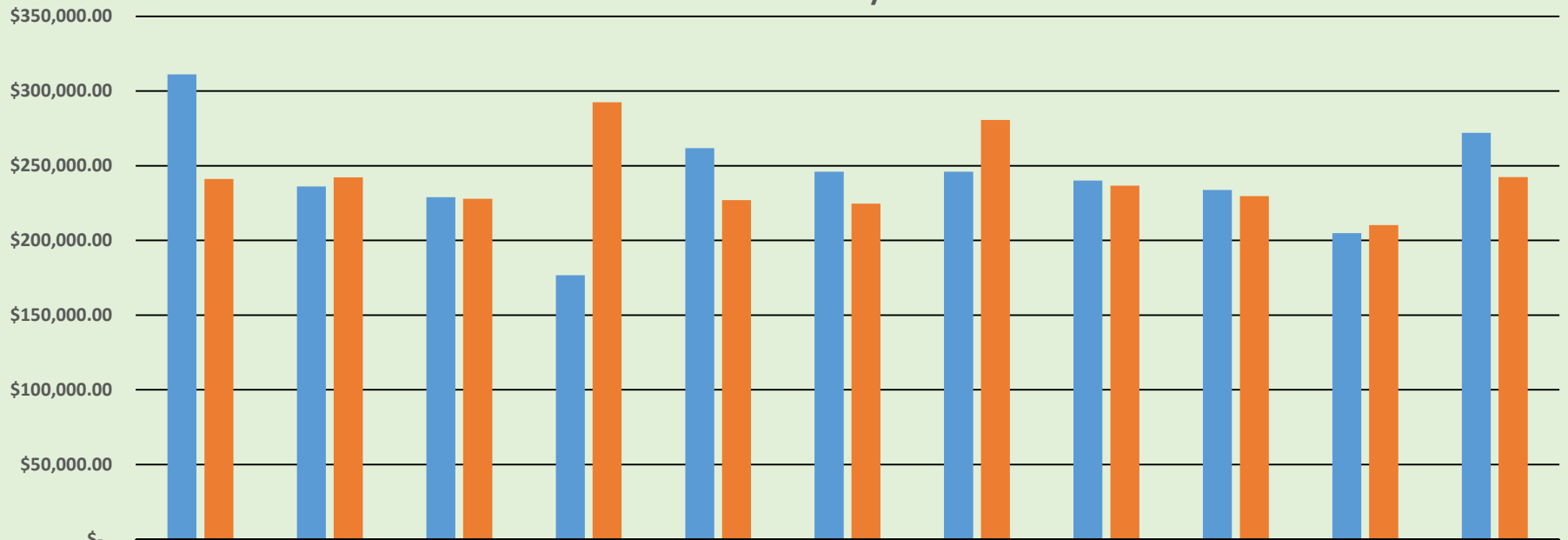


| | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | JANUARY |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|-------------|--------------|-------------|--------------|--------------|
| ■ 2019-2020 | \$113,463.49 | \$111,072.47 | \$78,639.80 | \$92,270.41 | \$121,773.28 | \$83,000.71 | \$91,499.12 | \$89,954.00 | \$85,956.27 | \$109,146.65 | \$91,492.64 |
| ■ 2020-2021 | \$117,134.31 | \$71,062.89 | \$102,031.13 | \$120,587.45 | \$74,794.25 | \$114,308.48 | \$79,697.54 | \$105,587.74 | \$98,929.39 | \$89,203.02 | \$116,941.10 |

Ord Community Monthly Water Customer Payments March - January



Ord Community Monthly Sewer Customer Payments March - January



| | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | JANUARY |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ■ 2019-2020 | \$311,105.16 | \$236,212.92 | \$228,959.75 | \$176,665.75 | \$261,786.14 | \$245,929.85 | \$245,929.85 | \$240,150.22 | \$233,709.86 | \$204,831.53 | \$272,078.21 |
| ■ 2020-2021 | \$241,074.86 | \$242,199.40 | \$227,843.31 | \$292,463.65 | \$226,904.83 | \$224,641.82 | \$280,689.99 | \$236,624.63 | \$229,592.77 | \$210,245.46 | \$242,441.88 |